



# Experience the **Quality** of Freedom

Wireless DECT Headsets  
Sennheiser DW and D 10 Series



**SENNHEISER**

The Pursuit of Perfect Sound



# Simply the best tools for the job



## DW Series When business demands the best performance

When business demands only the best in performance, look no further than the Sennheiser DW Series. With supreme wearing comfort, a wide choice of wearing styles and an ultra noise-cancelling microphone, the iconic design of the DW Series puts it in a class of its own. Combine these high performance features with the flexibility of dual connectivity to both desk phone and softphone/PC – and you have the ultimate in professional business headsets.



## D 10 Series Streamlined design Uncompromising sound

The streamlined design of the series of D 10 wireless DECT headsets makes no compromises when it comes to exceptional sound. The D 10 Series' single connectivity to either a desk phone or softphone/PC makes it plug and play simple to roll out and manage – the perfect headset solution for all sizes of companies.

## New solutions for changing needs

The way we communicate is changing: wireless connections to desk phones or softphones/PCs have given users a new degree of mobility and the opportunity to perform their tasks more efficiently. This new generation of professional users can now move freely around the office and building, while still being connected to all their important communication systems. This results in more collaboration, improved job satisfaction and increased productivity.

## Choosing the right wireless DECT headset has never been simpler

As voice quality plays a vital part of our day-to-day conversations, choosing the right headset solution to ensure the communication

experience is as close to natural face-to-face conversations as possible is paramount. With a reduction in disruptive background noise, the voice quality for both speaker and listener is dramatically improved, increasing understanding and overall efficiency.

Sennheiser wireless DECT headsets are the ultimate communication tools: Sennheiser Voice Clarity provides users with a natural listening experience, while an ultra noise-cancelling microphone maximizes speech clarity for both speakers and listeners in busy and noisy environments. Digital Signal Processing (DSP) provides a clear, precise audio signal, CAT-iq technology enables wideband HD voice quality across multiple lines and echo cancellation eliminates disruptive sound shadows.

## The user comes first

With the focus on ergonomic perfection in wearing style and the well-being of users, our headsets have been specially designed to meet the needs of all-day users. Designed with quality components for durability and comfort, our intuitive headset-based call management, generous talk time, easy charging and conferencing abilities make Sennheiser wireless DECT headsets simply the best tools for the job.



# DW Series

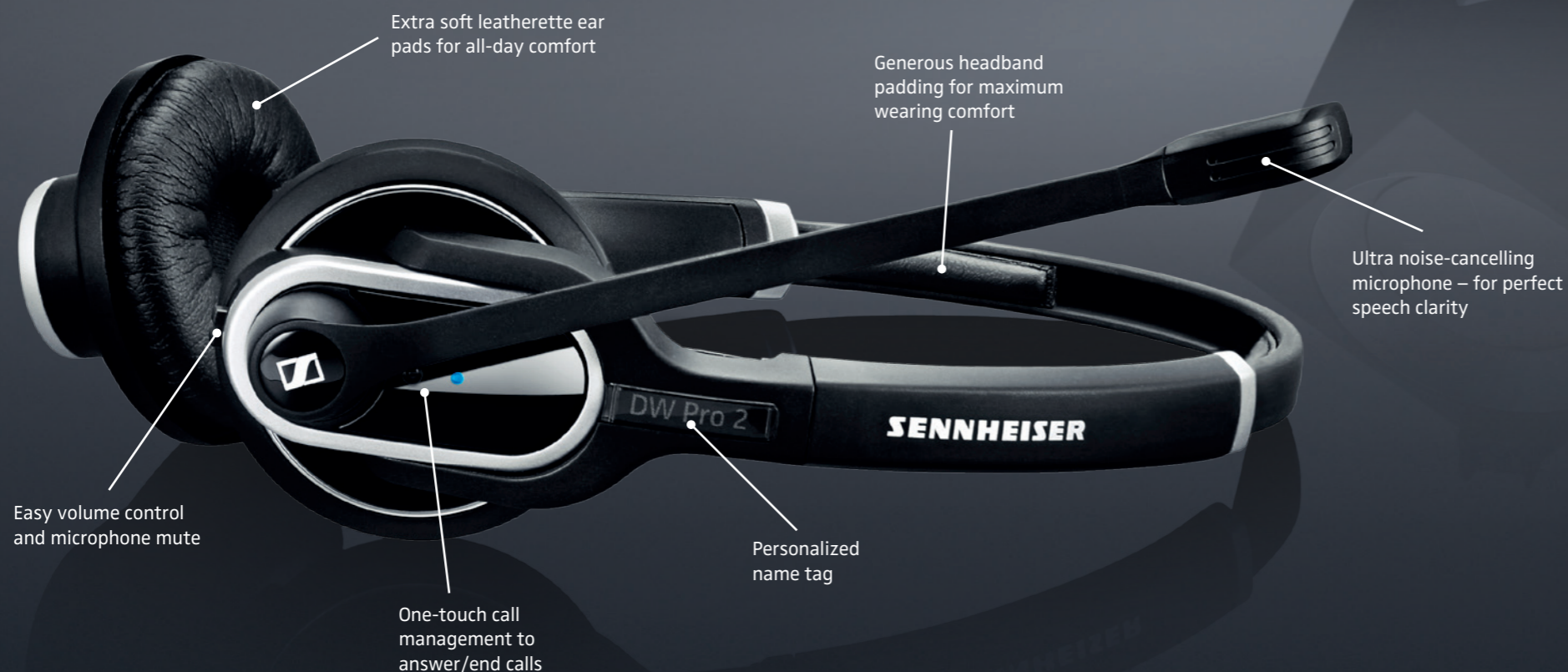
## When business demands the best performance

The DW Series of wireless DECT headsets has been designed to provide the ultimate in sound and quality design to demanding business users. With its wide choice of supremely comfortable wearing styles, professional users can choose their headset according to their personal needs, so that the user can focus on their conversations in absolute comfort.

### Key features and benefits:

- Dual connectivity – connects to both desk phone and softphone/ PC
- Wide choice of wearing styles with extra soft ear pad(s)
- Ultra noise-cancelling microphone – for perfect speech clarity for both the caller and the listener
- Bendable and long microphone boom arm – easy to be adjusted to an optimal mouth position
- Sennheiser Voice Clarity – wideband sound for natural listening experiences
- Full workday of talk time – 8 hours in wideband sound and 12 hours in narrowband sound
- Intelligent fast charging delivers 50% in just 20 minutes
- Long distance wireless range up to 180 m (590 ft) with line of sight – 55 m (180 ft) in typical office environment
- Phone conferences – intuitive and easy setup of up to 4 headsets with same base station
- Hot desking with fast, secure pairing – simply dock in the base station
- ActiveGard® technology – protects users against acoustic injury caused by sudden sound burst on the line

[www.sennheiser.com/dw](http://www.sennheiser.com/dw)



\* Neckband available as accessory



### DW Office / DW Office ML

- DW Office is a single-sided premium wireless DECT headset for quality-conscious business professionals
- Designed for all-day use, the DW Office connects directly to desk phone and softphone/PC to deliver excellent sound quality around the office
- Perfect customized fit – with the FlexFit™ system, offering 3 wearing style solutions. Choose between headband, leatherette ear hook or neckband\*

### DW Pro 1 / DW Pro 1 ML

- DW Pro 1 is a single-sided premium wireless DECT headset for quality-conscious business professionals
- Designed for superior comfort during all-day use, the DW Pro 1 connects directly to desk phone and softphone/PC to deliver excellent sound quality around the office
- Extra soft leatherette ear pad for extra comfort

### DW Pro 2 / DW Pro 2 ML

- DW Pro 2 is a double-sided premium wireless DECT headset for quality-conscious business professionals
- Designed for superior comfort during all-day use, the DW Pro 2 connects directly to desk phone and softphone/PC to deliver excellent sound quality around the office
- Extra soft leatherette ear pads and headband pads for extra comfort





# D 10 Series Streamlined design Uncompromising sound

The streamlined design of the Sennheiser D 10 wireless DECT headsets makes no compromises when it comes to exceptional sound. With single connectivity to either a desk phone or softphone/PC, it's plug and play simple to roll out and manage. The perfect headset solution for all sizes of companies, the D 10 series brings wireless freedom within reach of even more everyday users.

#### Key features and benefits:

- Single connectivity – connects to either desk phone or softphone/PC
- 3 types of wearing styles – choose between headband, ear hook or neckband\* for the perfect customized fit
- Noise-cancelling microphone for speech clarity
- Sennheiser Voice Clarity – wideband sound for natural listening experiences
- Full workday of talk time – 8 hours in wideband sound and 12 hours in narrowband sound
- Fast charging delivers 50% in just 20 minutes
- Long distance wireless range – up to 180 m (590 ft) with line of sight – 55 m (180 ft) in typical office environment
- Easy hot desking and phone conferencing
- ActiveGard® technology – protects users against acoustic injury caused by sudden sound burst on the line

\* Neckband available as accessory. Click-on adapter from HSA 20 accessory set needed for mounting.

Magnetic charge interface for secure placement

User-friendly status indicators showing available talk time, incoming calls and headset link

Built-in cable management keeps your desk tidy

Noise-cancelling microphone – for speech clarity

Easy volume control and microphone mute

One-touch call management to answer/end calls

### D 10 Phone

- Sennheiser D10 Phone is a single-sided wireless DECT headset designed to work with desk phone
- 3 types of wearing styles – choose between headband, ear hook or neckband\* for the perfect customized fit

### D 10 USB

- Sennheiser D 10 USB is a single-sided wireless DECT headset for Unified Communications (UC) professionals using softphone/PC
- 3 types of wearing styles – choose between headband, ear hook or neckband\* for the perfect customized fit

### D 10 USB ML

- Sennheiser D 10 USB ML is a single-sided wireless DECT headset for UC professionals using Skype for Business
- 3 types of wearing styles – choose between headband, ear hook or neckband\* for the perfect customized fit

Certified for Skype for Business

\* Neckband available as accessory. Click-on adapter from HSA 20 accessory set needed for mounting



This is how  
Great  
Sound feels



### Sound leadership

For 70 years the name Sennheiser has been synonymous with the highest quality products across all areas of sound recording, transmission and reproduction. This expertise has allowed us to create a range of business headsets that lets you and your listener focus fully on your conversation – even in noisy environments. Add Sennheiser Voice Clarity and you'll experience audio quality like you've never heard before.

### User focus

Sennheiser headsets are designed for long use throughout a working day. That's why we pay so much attention to your comfort – from super soft ear pads to personalized fittings and varied wearing styles. But comfort is nothing without safety, and hearing protection is paramount in all our headsets.

With our ActiveGard® technology you are always protected against acoustic injury caused by sudden sound burst on the line and can feel confident that your hearing is never at risk.

### Quality design

Every headset we create is designed to look as good as it sounds; This unique combination of form, function and quality has been recognized by many international award panels and millions of professional users around the world. There's an unmistakable sense of quality in the design of a Sennheiser headset and the right choice of materials is crucial when we build to last.

### Nothing beats experience

No matter how much we try and explain, the only way to truly judge our sound – and understand what makes Sennheiser unique – is through your senses. That's why we always like to invite you to experience Sennheiser. Because your senses will tell you what we can't describe in words: This is how great sound feels.

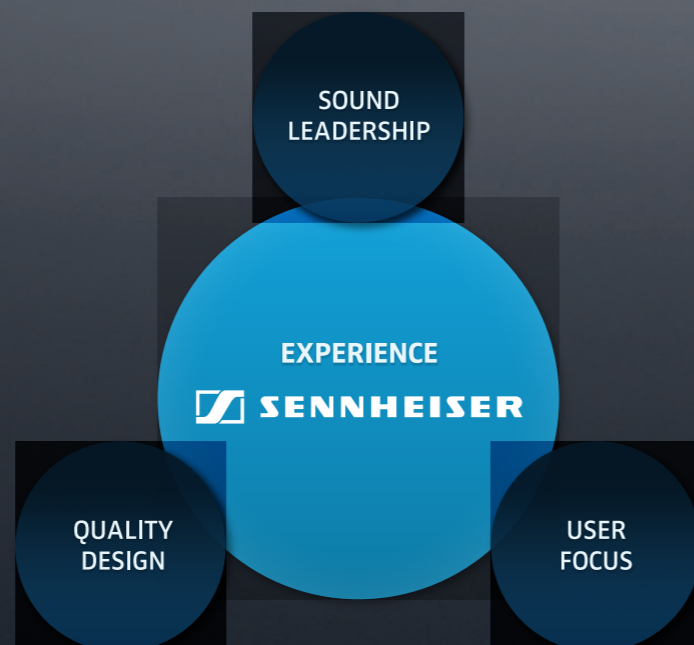
## Experience Sennheiser

We experience the world through our senses and at Sennheiser our focus is on sound. As the Chairman of Sennheiser, Professor Jörg Sennheiser says: "Sound is our greatest passion. We are on a constant quest to pick up, transmit and reproduce sounds as perfectly as possible. We have committed ourselves to the pursuit of perfect sound."

But we also understand that the design and feel of our headset can enhance your overall experience of sound. That's why we put so much effort into choosing precisely the right materials to create the most user-friendly and well-designed headsets possible – so you can fully experience how great sound feels.

In the making of headsets for Contact Centers, Offices (CC&O) and Unified Communications professionals we are focusing on three main areas, which outline our value proposition – these are the areas which you need to experience:

- Sound Leadership
- Quality Design
- User Focus



## Try Our Premium Headset Solutions First Hand

Try a Sennheiser headset on and experience it – then you will know what we mean when we claim that Sennheiser offers truly premium headset solutions.

The Sennheiser evaluation programs have been established for you to test our range of headsets solutions before you decide on the best solution for your office, Contact Center or UC environment

For more information or to enroll in the evaluation program, please go to:  
[www.sennheiser.com/experiencesennheiser](http://www.sennheiser.com/experiencesennheiser)



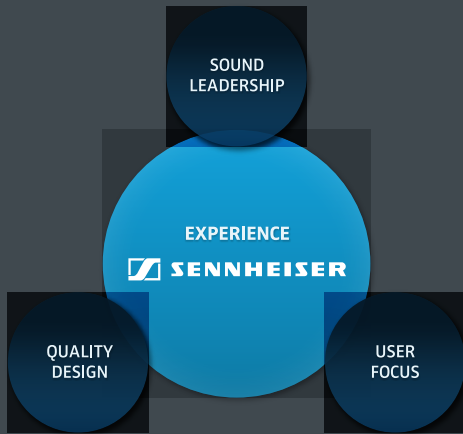
# Product Feature Comparison Guide

## DW and D 10 Series

		DW Office	DW Pro 1		DW Pro 2	D 10 Phone	D 10 USB	D 10 USB ML
work environment	Noisy	•	•		•	•	•	•
	Extremely noisy		•		•			
Single or double-sided	Single-sided headset	•	•			•	•	•
	Double-sided headset				•			
Wearing style	Headband	•	•			•	•	•
	Headband with headband pads				•			
	Ear hook					•	•	•
	Leatherette ear hook	•						
	Neckband	•*				•**	•**	•**
Ear pads	Leatherette ear pad	•				•	•	•
	Extra soft leatherette ear pad		•		•			
Sound quality	Noise-cancelling microphone	•				•	•	•
	Ultra noise-cancelling microphone		•		•			
	Bendable and long boom arm		•		•			
	HD/wideband and narrowband audio	•	•		•	•	•	•
Device connection	Desk phone	•	•		•	•		
	Softphone	•	•		•		•	•
Optimized for Unified Communications	Optimized for leading UC softphone brands	•	•		•		•	
	Certified for Skype for Business	•	•		•			•
Talk time and Charging time	Talk time up to	Narrowband 12h Wideband 8h	Narrowband 12h Wideband 8h		Narrowband 12h Wideband 8h	Narrowband 12h Wideband 8h	Narrowband 12h Wideband 8h	Narrowband 12h Wideband 8h
	Charging time (approximately)	1 h	1 h		1 h	1 h	1 h	1 h
Range	Typical office	Up to 55m (180ft)	Up to 55m (180ft)		Up to 55m (180ft)	Up to 55m (180ft)	Up to 55m (180ft)	Up to 55m (180ft)
	Line of sight	Up to 180m (590ft)	Up to 180m (590ft)		Up to 180m (590ft)	Up to 180m (590ft)	Up to 180m (590ft)	Up to 180m (590ft)
Name plate	Name plate for personalization	•	•		•			
ActiveGard® technology	Protects against acoustic injury caused by sudden sound burst on the line	•	•		•	•	•	•

\* Neckband available as accessory.

\*\* Neckband available as accessory. Click-on adapter from HSA 20 accessory set needed for mounting.



## Experience Sennheiser

Perfection is always relative: Users have different expectations from their headsets depending on their needs. For professional users, that need is to communicate as effectively as possible. With Sennheiser's range of headsets and speakerphones, the combination of exceptional HD sound, quality design and build – and a focus on real life usability – give the best performance possible in busy offices, contact centers and Unified Communications environments.

Please visit us at: [www.sennheiser.com/cco](http://www.sennheiser.com/cco)



Sennheiser is one of the world's leading manufacturers of headphones, microphones, wireless transmission systems and high-quality headsets for both business and entertainment. Drawing on the electro acoustics expertise of Sennheiser and the leading hearing healthcare specialist, William Demant, Sennheiser Communications' wireless and wired headsets and speakerphones for contact centers, offices and Unified Communications professionals are the result of Sennheiser's and William Demant's joint leadership in sound quality, design, wearing comfort and hearing protection.

**Sennheiser Communications A/S**  
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